



**For immediate release  
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### **EMSI Analyst recognized as a Certified Quality Manager**

Waco, Texas – The Certification Board of the American Society for Quality has notified Katrina Harris, a Quality Analyst in the Quality and Performance Excellence Division for EMSI Waco Operations, that she reached a significant level of professional recognition. The Society now records her as a Certified Quality Manager.

The Certified Quality Manager exam is one of the toughest administered by ASQ and passing results in their most prestigious certification. In order to apply for the exam a candidate must have at least 10 years experience in management and Quality related work. In addition to a difficult four hour examination demonstrating in-depth knowledge of seven categories of business and Quality, candidates must answer essay questions that require critical management thinking to solve specific business problems. The Certified Quality Manager Body of Knowledge is the most comprehensive required by ASQ - <http://www.asq.org/cert/types/cqm/bok.html>.

This recognition of Katrina’s knowledge and expertise by the primary group in national and international Quality leadership adds to the professional level of our staff who work every day to improve Quality and performance for the benefit of our customers.

Congratulations to Katrina!

Other members of EMSI’s Quality team are working toward certifications or otherwise increasing their knowledge of business improvement methods in order to better serve our customers.

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